



DAV Caregivers Support



New Caregivers Support Team Member



Michelle Bridges
Assistant, Caregiver Support
Mbridges@dav.org

Program Information



Introduced in October 2023



Became a formal program in November 2024



As of the beginning of this month, we are assisting nearly 1,600 caregivers



Since inception of the program, we have assisted a total of 3,197 caregivers



DAV Caregivers Support Website

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DAV CAREGIVERS SUPPORT

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GET HELP NOW

- > [VA Benefits Help](#)
- > [Transition Services](#)
- > [Medical Transportation](#)
- > [DAV Caregivers Support](#)
- > [Employment & Entrepreneurship](#)
- > [Veteran Topics & Resources](#)

[Click here to register or sign in](#)

or call 800-421-5137



Let us know it's ok to contact you.

A screenshot of a mobile registration form for DAV. The form is white with a dark grey header and footer. The header contains a back arrow and the DAV logo. The main content area has a title 'WE'RE HERE TO SUPPORT YOU' and a paragraph of text. Below this is a form for 'Your Cell Phone Number' and a dropdown for 'How did you hear about us?'. There are two checkboxes for consent and terms acceptance. At the bottom is a 'NEXT' button and a link for 'Already registered? Sign In'.

WE'RE HERE TO SUPPORT YOU

Thank you for being a caregiver to your loved one. We know it isn't easy, and we're here to help you do it – at no cost.

If you're ready to continue, click below to complete your registration.

Your Cell Phone Number

000-000-0000

How did you hear about us?



By submitting this form, I hereby consent to receiving text messages, phone calls, and emails regarding customer success from TCARE and DAV. I understand that standard messaging and data rates may apply, and message frequency may vary. I acknowledge that I can unsubscribe at any time by replying STOP.

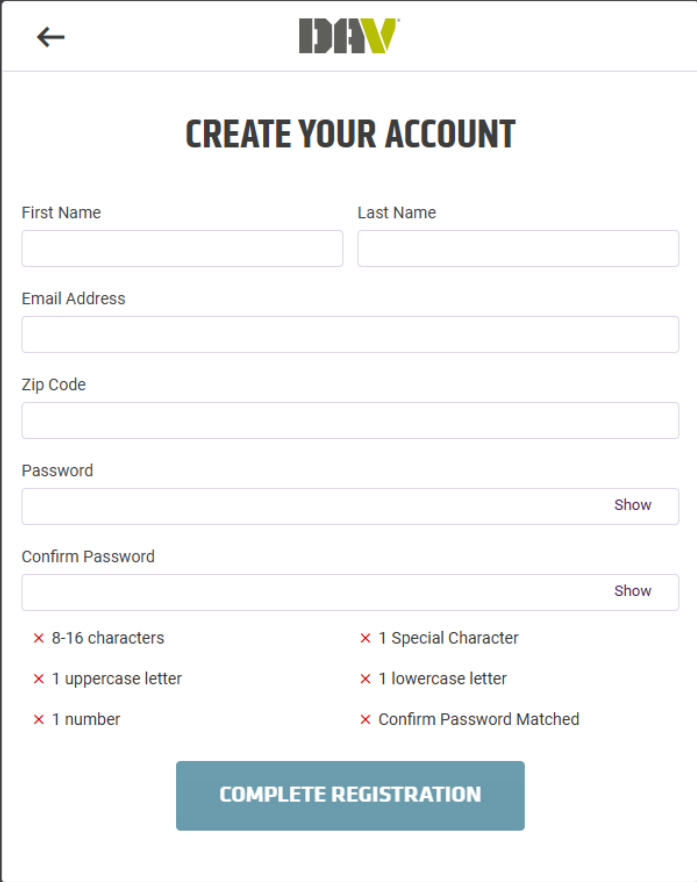


Additionally, I accept TCARE's [Privacy Policy & Terms of Service](#) and DAV's [Privacy Policy & Terms of Service](#).

NEXT

Already registered? [Sign In](#)

Create your account and Sign In.



The screenshot shows a mobile app interface for creating an account. At the top, there is a back arrow and the IDIV logo. The title 'CREATE YOUR ACCOUNT' is centered. Below it are input fields for 'First Name', 'Last Name', 'Email Address', and 'Zip Code'. The 'Password' field has a 'Show' toggle, and the 'Confirm Password' field also has a 'Show' toggle. At the bottom, there is a list of password requirements, each preceded by a red 'x' icon, indicating they are not yet met. A blue button labeled 'COMPLETE REGISTRATION' is at the bottom center.

← IDIV

CREATE YOUR ACCOUNT

First Name

Last Name

Email Address

Zip Code

Password Show

Confirm Password Show

- × 8-16 characters
- × 1 Special Character
- × 1 uppercase letter
- × 1 lowercase letter
- × 1 number
- × Confirm Password Matched

COMPLETE REGISTRATION

Take the Caregiver Wellbeing Screener

 To learn more go to davy.org

MS Misty Smi

DAV CAREGIVERS SUPPORT
SUPPORTING THOSE WHO
SUPPORT **OUR VETERANS**



HERE FOR THOSE WHO CARE

DAV provides life-changing support for those who served, and we believe the caregivers of our country's veterans deserve their own support, too.

In partnership with TCARE, the leading support platform for family caregivers, DAV Caregivers Support provides tailored support and resources to the family members and loved ones who provide care to those who served - at no cost.

Click below to get started.

NOTE: Please prepare to spend about 10-15 minutes completing these questions.

[TAKE SCREENER](#)





Wellbeing Screener Questions are very important so we can see how you are doing.

DAV To learn more go to [dax.org](#)

MS Misty Smi

FULL SCREENING

2 of 24 Answered

How many years have you been caring for your care receiver?

How would you rate your current overall health?

How many dependent adults do you care for on a regular basis?

How many dependent children do you care for on a regular basis? (under age 18)

DAV To learn more go to [dax.org](#)

MS Misty Smi

FULL SCREENING

4 of 24 Answered

You are not sure you can take on any more responsibilities than what you have right now.

You are not always able to be the person you want to be when you are with your care receiver.

It is difficult to accept all the responsibility for your care receiver.

PREVIOUS

NEXT

DAV To learn more go to [dax.org](#)

MS Misty Smi

FULL SCREENING

7 of 24 Answered

Given your care receiver's CURRENT CONDITION, would you consider placing them in a different type of care setting, such as a nursing home or intermediate care facility for long-term placement?

PREVIOUS

NEXT

DAV To learn more go to [dax.org](#)

MS Misty Smi

FULL SCREENING

8 of 24 Answered

Have your caregiving responsibilities caused conflicts with your care receiver?

Have your caregiving responsibilities created a feeling of hopelessness?

Have your caregiving responsibilities given your life more meaning?

Have your caregiving responsibilities increased the number of unreasonable requests made by your care receiver?

Have your caregiving responsibilities made you more satisfied with your relationship with your care receiver?

PREVIOUS

NEXT

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Wellbeing Screener Questions Continued...

DAV To learn more go to dax.org

MS Misty Smi

FULL SCREENING

8 of 24 Answered

Have your caregiving responsibilities caused conflicts with your care receiver?

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MS Misty Smi

FULL SCREENING

16 of 24 Answered

Have your caregiving responsibilities caused you to worry?

Have your caregiving responsibilities left you with almost no time to relax?

PREVIOUS

NEXT

DAV To learn more go to dax.org

MS Misty Smi

FULL SCREENING

18 of 24 Answered

Have your caregiving responsibilities caused you to worry?

Have your caregiving responsibilities left you with almost no time to relax?

PREVIOUS

NEXT

DAV To learn more go to dax.org

MS Misty Smi

FULL SCREENING

19 of 24 Answered

Have your caregiving responsibilities caused you to worry?

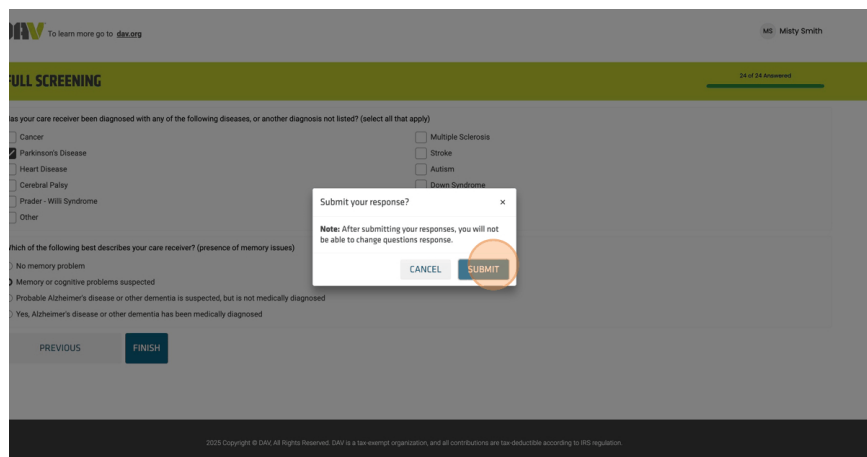
Have your caregiving responsibilities left you with almost no time to relax?

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Once you submit, you can see where your potential areas of burnout are...



DAV To learn more go to dax.org MS Misty Smith

FULL SCREENING

24 of 24 answered

Has your care receiver been diagnosed with any of the following diseases, or another diagnosis not listed? (select all that apply)

- ☒ Cancer
- ☐ Parkinson's Disease
- ☐ Heart Disease
- ☐ Cerebral Palsy
- ☐ Prader - Willi Syndrome
- ☐ Other
- ☐ Multiple Sclerosis
- ☐ Stroke
- ☐ Autism
- ☐ Down Syndrome

Submit your response?

Note: After submitting your responses, you will not be able to change questions response.

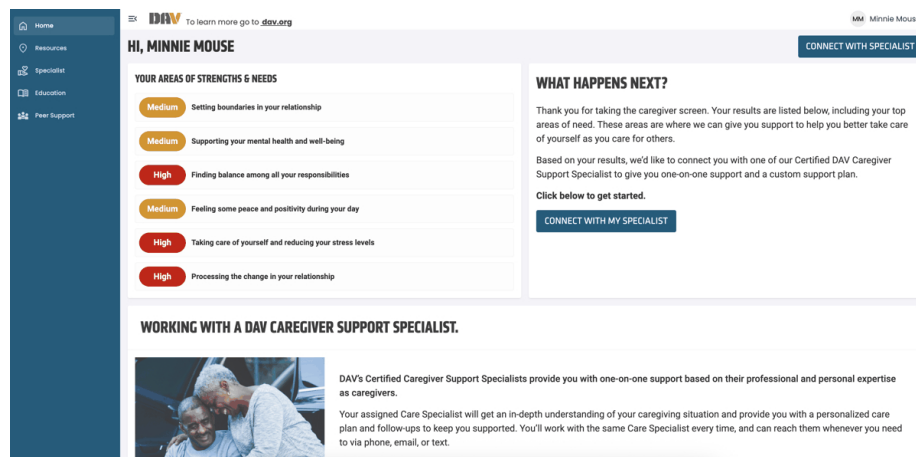
CANCEL SUBMIT

Which of the following best describes your care receiver? (presence of memory issues)

- ☐ No memory problem
- ☐ Memory or cognitive problems suspected
- ☐ Probable Alzheimer's disease or other dementia is suspected, but is not medically diagnosed
- ☐ Yes, Alzheimer's disease or other dementia has been medically diagnosed

PREVIOUS FINISH

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DAV To learn more go to dax.org MM Minnie Mouse

HI, MINNIE MOUSE

CONNECT WITH SPECIALIST

YOUR AREAS OF STRENGTHS & NEEDS

- Medium Setting boundaries in your relationship
- Medium Supporting your mental health and well-being
- High Finding balance among all your responsibilities
- Medium Feeling some peace and positivity during your day
- High Taking care of yourself and reducing your stress levels
- High Processing the change in your relationship

WHAT HAPPENS NEXT?

Thank you for taking the caregiver screen. Your results are listed below, including your top areas of need. These areas are where we can give you support to help you better take care of yourself as you care for others.

Based on your results, we'd like to connect you with one of our Certified DAV Caregiver Support Specialist to give you one-on-one support and a custom support plan.

Click below to get started.

CONNECT WITH MY SPECIALIST

WORKING WITH A DAV CAREGIVER SUPPORT SPECIALIST.



DAV's Certified Caregiver Support Specialists provide you with one-on-one support based on their professional and personal expertise as caregivers.

Your assigned Care Specialist will get an in-depth understanding of your caregiving situation and provide you with a personalized care plan and follow-ups to keep you supported. You'll work with the same Care Specialist every time, and can reach them whenever you need to via phone, email, or text.

Connect with a Caregiver Support Specialist








To learn more go to davy.org

M

HI, MISTY SMITH
[CONNECT WITH MY SPECIALIST](#)

High
Testing out of pocket and learning your direct costs

High
Processing the change in your relationship

WORKING WITH A DAV CAREGIVER SUPPORT SPECIALIST.



DAV's Certified Caregiver Support Specialists provide you with one-on-one support based on their professional and personal expertise as caregivers. Your assigned Care Specialist will get an in-depth understanding of your caregiving situation and provide you with a personalized care plan and resources to keep you supported. You'll work with the same Care Specialist every time, and can reach them whenever you need to via phone, email, or video.

[CONNECT WITH MY SPECIALIST](#)

CONTENT FOR YOU



10 Ways Caregivers Can Improve Their Own Self-Care



Introduction to Caregiver Wellness and Burnout Prevention

Schedule an Appointment

Schedule Appointments

DAV

🕒 30 min

Hi, Please pick a time to schedule a 30 minute phone call with one of our Specialists, where they can learn more about your caregiving journey.

[Cookie settings](#)

Select a Date & Time

<

August 2025

>

SUN	MON	TUE	WED	THU	FRI	SAT
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

Time zone
🌐 Central Time - US & Canada (2:31pm) ▼

Wednesday, August 6

10:00am

Next

10:15am

11:45am

12:00pm

12:15pm

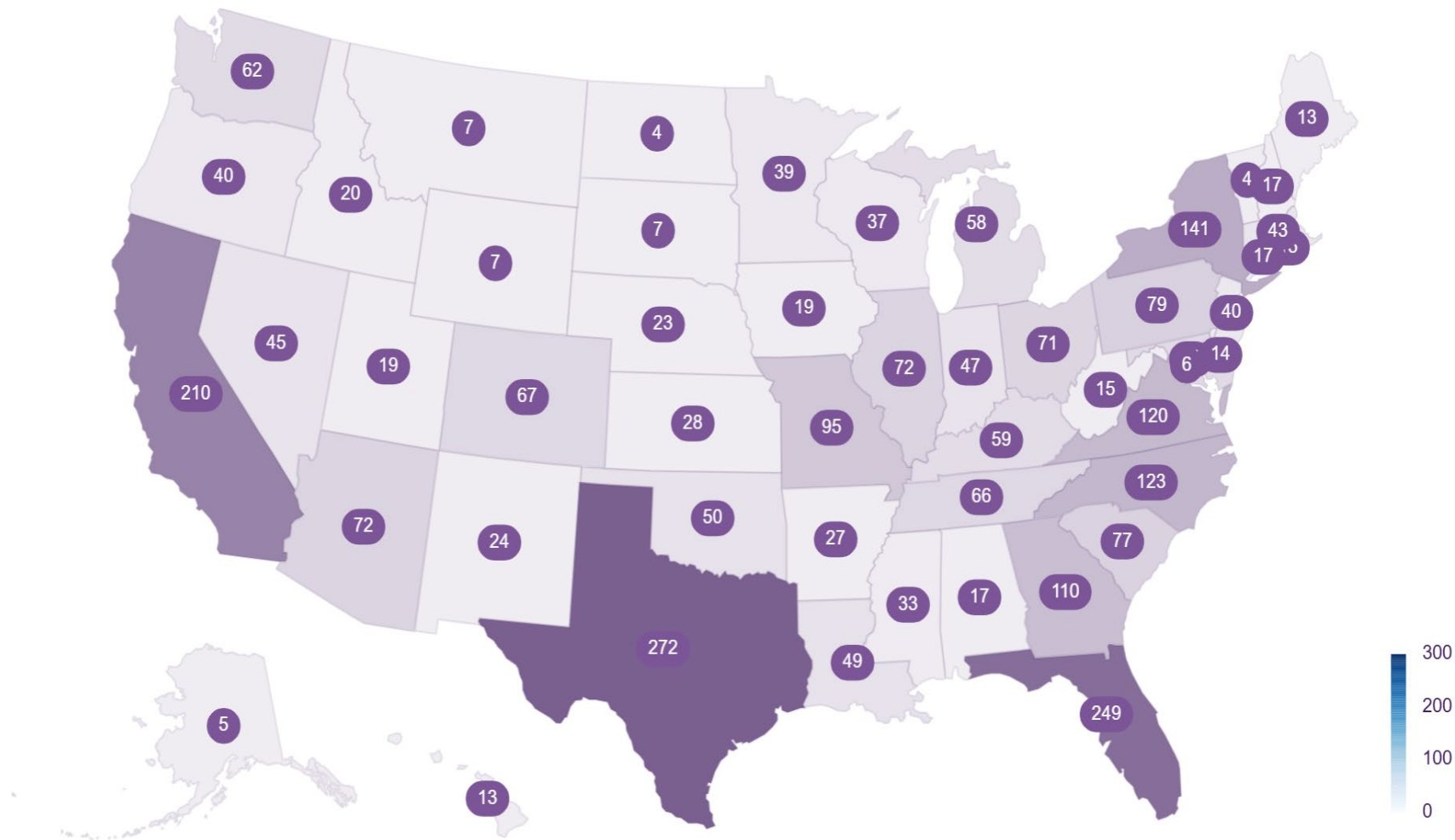
12:30pm

12:45pm

1:00pm

1:15pm

POWERED BY
Calendly



Active Caregiver Engagement by State

The Heart Behind DAV: Our Caregivers

- Caregivers are the backbone of DAV families
- This program exists to support both veteran caregivers and caregivers of veterans
- No caregiver should feel invisible or alone



Caregiver Quotes & Testimonials

- I received excellent feedback from my caregiver specialist and information that will be helpful to me. Thank you - wife caregiver to husband
- I'm so thankful for the assistance. Just talking to them so far has shown me that I do have support of all sorts. They set my mind at ease knowing this. I look forward to the support as we navigate through the stage. - daughter caregiver to husband
- DAV caregivers support gave me the support, guidance, and understanding I truly needed as a caregiver. They made the process feel lighter, more organized, and less overwhelming. - wife caring for her husband
- I feel understood and validated about my feelings and empathy so that I can speak freely. I feel heard. – sister caring for her brother
- Friendly, genuinely cares about my concerns. Responsive and offered several options and referrals. Made me feel there is hope for assistance. – husband caring for wife

DAV Caregivers Support



DAV Caregivers Facebook Group





Together, we're building a community where no caregiver feels invisible or alone.



dav.org

davcaregivers.org
(800) 421-5137